



Day One of the Public Exhibition at Hay's Galleria

110 The Queen's Walk

SUMMARY OF FEEDBACK

JANUARY 2024

A Public Exhibition of St Martins Property Investment Limited's (St Martins) proposal to sensitively refurbish and revitalise 110 The Queen's Walk, formerly City Hall, was held over two days on Thursday 7 December 2023 from 12pm – 7pm and Saturday 9 December 2023 from 11am – 2pm at Unit 2, Hay's Galleria.

- 17** 17 exhibition boards and three models were displayed and visitors were asked to complete feedback forms.
- 141** A total number of 141 visitors attended over the two days, including local residents and workers, Londoners and visitors.
- 1,200** 1,200 visitors to our website

Next Steps and Timeline

Winter 2023/2024 Consultation	Spring 2024 Planning Application submission	Summer 2024 Planning Consent	2025 Construction begins	2027 Construction completed
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Today's exhibition event is part of our public consultation. We are eager to hear your feedback before we update our proposal.

Please complete a feedback form to tell us what you think of our proposals. Our team is here today if you have any questions about the scheme or the design development so far.

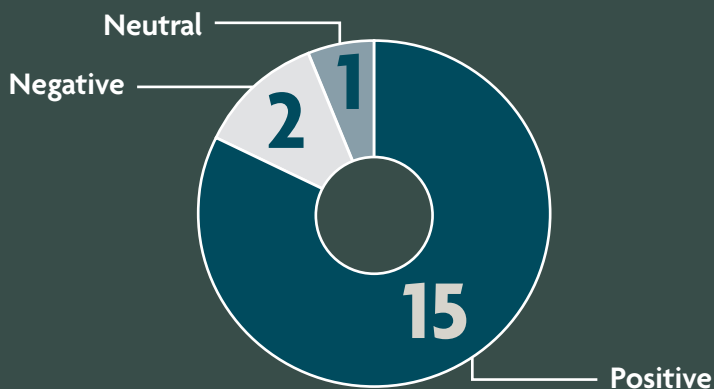
Contact Us

If you have a question or want to sign up for updates following today's exhibition, please get in touch through the below methods.

info@110thequeenswalk.co.uk
 0800 772 0475
 Freepost COMM COMM UK

 Conversations were had with most attendees and feedback was positive.

Completed Feedback Forms



Feedback received via
info@110thequeenswalk.co.uk
2
 emails

KEY POINTS & COMMENTS



Public Realm/Public Amenities/Uses

- Public toilets very important – location and maintenance
- Waste management strategy very important – location and maintenance
- Urban greening is good but needs to be designed to last, not deteriorate and become unsightly
- Softening the hard landscape with greening and seating is very welcome
- Consider the provision of efficient cycle parking to support shops and cafes
- Visitor from South-West London was negative about “lots of pot plants”; the expense and whether the changes were necessary
- Ensure sufficient and effective access provided throughout the public realm.



The Scoop

- Functionality is very important – internal activation is good but should not compromise events externally
- Seating should be retained/increased where possible
- Some people were worried about losing the activities that currently take place in the Scoop by adding greening where the stage is located and in place of current seating. Concern that trees could potentially block views
- Positive about the use of the Scoop all year round – not just when the weather is good
- It seemed that the vision for the Scoop wasn't very clear to some visitors – why the change? What is it trying to do? Activation inside, greening and events all at the same time seem contradictory.



Uses at Ground and Lower Ground Floors

- Positive feedback about ‘opening up the building’ at ground level for retail and upper levels for terraces and greening
- Creating active frontages to the building is positive
- A lot of interest in the type of retail, cafés and restaurants being provided
- Request for more retail spaces rather than cafes and restaurants
- Interest in commercial use going to independent businesses and micro chains instead of large chains
- Interest in using some space for cultural exhibitions.

KEY POINTS & COMMENTS



Proposed changes to the building

- People understood the proposals are as a result of the GLA deciding to leave the building and that St Martins needs to find a way to gain a new tenant
- Acknowledgement and understanding that the building has to grow to fit retail at the base and the straightening of the facade is necessary to create terraces
- The inadequacies of the façade are plain to see and the need to straighten the glass is understood
- Positive understanding about the reason for replacing the façade
- Positive about the building no longer remaining vacant
- Positive understanding of how the building's sustainability is being improved
- Positive comments on the greening of the building – introduction of planting and green terraces
- Positive comments about the colour of the new façade particularly in a currently very 'grey' landscape
- No strong opinions about the reinterpretation of the diagrid in general
- Positive about the building not being demolished
- Ensure the building is maintained and managed following changes
- Requests for free and low cost activities and uses for all.



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